

Clear Lines

Clear Creek Telephone & TeleVision Newsletter

Come to the Annual Meeting!

Election of Directors, \$10,000 in Scholarships Awarded

The Board of Directors and staff of Clear Creek Telephone & TeleVision cordially invite you to attend the 2011 annual meeting. The annual meeting is held each year to report on the cooperative's business, to elect directors, and to present four \$2,500 Subscriber Endowment Scholarship awards.

There are three candidates this year for two seats on the Board: Doug Denny, Barbara Derkacht and Robert Hiatt. The candidates have provided statements for member review on page 2 of this issue.

This year's meeting will be held on Thursday, April 28 at 7 PM in the Redland Grange Hall, which is located across from the Clear Creek Telephone & TeleVision business office on Fischers Mill Road. Come to the meeting and learn about the many ways your cooperative works for its members. We look forward to seeing you there!

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The Value Bundle!
\$96.74 SAVE \$18⁰⁰/mo.

SPRING INTO SAVINGS!

Telephone

Dependable, reliable telephone service with Caller ID Name & Number, Call Waiting ID and unlimited local and Portland EAS calling.

Television

Over 60 popular cable channels including all local channels.

Internet

Fast Internet at up to 1Mbps download and upload.

Call today for details.
(503) 631-2101

The Essentials Bundle!

\$150.57 SAVE \$39⁰⁰/mo.

Telephone

Dependable, reliable telephone service, 500 minute minutes of nationwide long distance and your choice of four calling features.

Television

Over 150 channels including local channels, music, Encore, Interactive Guide, On Demand, and one premium channel suite of your choice: HBO, Cinemax or Showtime/TMC.

Internet

Faster Internet at up to 8Mbps download and 2Mbps upload.

*Savings based on special bundle pricing vs. individual pricing. Two-year agreement is required, price shown assumes subscription to Green credit discounts and does not include applicable taxes and surcharges. Some restrictions apply. Service not available in all areas.

Need Assistance?

Customer Service
(503) 631-2101

Repair Service
(503) 631-2345



Clear Creek
Telephone & TeleVision

TELEPHONE • TELEVISION • INTERNET

Board of Directors Election Vote for 2 of these candidates.

MEET THE CANDIDATES...



**Douglas
Denny**

“With the accelerated pace that communication technology is advancing, Clear Creek Telephone & Television faces major competition from many directions. It will be important for Clear Creek to make the right decisions to position the COOP for the future. Maximizing the dollars spent to get the best return on COOP investments will be a priority. Also a high priority will be focusing efforts on controlling COOP member’s costs and continuing to provide quality customer service for the members.

My background has been one of working in the telecommunications industry, and I am currently employed by Integra Telecom the 4th largest CLEC in the country as a telephony engineer. As a member of the Telecommunications industry for 23 years and a member of our COOP for 10 years, I have the experience needed to help make decisions and find innovative ways to reduce our member’s costs.

I would appreciate your vote and the opportunity to serve you on the Board.”



**Barbara
Derkacht**

“The duty of a Clear Creek director is two-fold: To act as your voice in determining company direction and to guide policy in a way that best ensures the success of the cooperative. I take very seriously the trust you’ve placed in my hands to fulfill my role as director. The challenge of the future cannot be underestimated. Clear Creek is no longer a telephone company; it has by necessity evolved into a communication company. As a director I am focused on making every effort to ensure that you have the best communication tools we can offer — and at an affordable price. This is a challenge.

the accelerating pace of change driving the telecommunications industry today, I will continue my efforts to be proactive on your behalf, looking for ways our company can meet your expanding needs while offering you options at a competitive rate.

Because of my background, I continue to focus on education and customer service in my role as a Director. Ever since I was elected six years ago, I have chaired the scholarship committee. I am honored to work with the dedicated volunteer members of the committee and relish the opportunity to high-light the accomplishments of our winners. It is reassuring to work with a company that recognizes the importance of our youth and demonstrates willingness to invest in their - and all of our - future through supporting their educational efforts. Because I taught Customer Service at Clackamas Community College, I naturally try to look at every decision from your point of view. My goal is the delivery of the services people need and have come to expect at a competitive price combined with responsive action for customer concerns.

I am grateful for the opportunity I've had to work for you as a Director. I would be honored to continue serving on the Board and cheerfully ask for your vote!”



**Robert
Hiatt**

“As the state of the economy changes it is even more critical that we wring every last value from our limited resources. The current government regulatory state is also in rapid flux bringing about a change in federal rules which govern a large percentage of our revenues. The Board must be intimately aware of all these changes as they occur not only to help the COOP through turbulent times but also to find a way to lead it into future relevance to your needs and uses of our facilities. While we transition to a federally mandated primary emphasis as a Broadband & Television provider we are seeking new technologies that will enhance our member’s lives just as the phone did in times past.

As a small business computer technologies specialist I deal with these issues daily and keep up with changes in telecommunication markets, technologies, and government affairs. I apply this knowledge and that gained from Time, Training, and Experience on the Board to our goal of providing the best possible Customer Service. Please allow me to continue to serve you and our community by making sound fiscal decisions for our COOP and by continuing to study and apply my knowledge of these issues to our needs as a service provider.

I have always put our members first and appreciate your vote which makes it possible for me to serve you on the Board. I value both the trust you have shown in me and being able to serve my community in a capacity that makes use of my passion and experience in this field. With your vote I will endeavor to serve you and guide our COOP into this future. Thank you!”

Computer Not Cooperating?

Clear Creek can help you find peace of mind when your computer won't do what you want it to or, when it won't do anything at all. Many Clear Creek customers have tried the PC Repair Service offered by Clear Creek and Molalla Communications and they report complete satisfaction. Clear Creek members, after consulting with the technician, will be able to drop off and pick up their computers at the Clear Creek business office or schedule an appointment for a technician to repair their PC in their home.

Available services include: network installation, PC set up and configuration, hardware installation, virus/spyware eradication and repair, software installation, data backup/transfer, automated backup, operating system installation/upgrade and others as well. In addition, every repair gets a FREE 6-point PC Repair Checkup! For more information, or to schedule an appointment, please call 503-829-HELP (4357). We have technical professionals on hand, ready to assist you with all your computer related headaches.



Call 811 Before You Dig. Be Safe. Be Sure.

Do you know who to call before digging or excavating on your property? Call 811.

Oregon law requires that anyone digging in private property or any public right of way call the One-Call Center prior to digging. Everyone, contractor and homeowner alike, must call two business days prior to digging. If you have to dig, first call the statewide telephone number: 811. The One-Call Center is available 24 hours to process locate requests.

For more information about OUNC, please visit www.digsafelyoregon.com.



Know what's below.
Call before you dig.

On Demand New Releases

SHOWN IN HD

See more new release information on our web site at www.ccmtc.com in the television tab.



Country Strong

This drama, starring Gwyneth Paltrow and Tim McGraw, is centered on a rising country-music songwriter who sparks with a fallen star. Together, they mount his ascent and her comeback, which leads to romantic complications involving her husband/manager and a beauty queen-turned-singer.

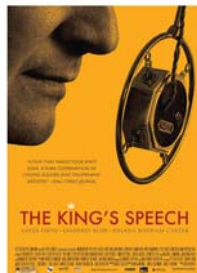
Rated PG-13 • Premieres 4/12/11



Harry Potter and the Deathly Hallows

Voldemort's power is growing stronger. He now has control over the Ministry of Magic and Hogwarts. Harry, Ron, and Hermione decide to finish Dumbledore's work and find the rest of the Horcruxes to defeat the Dark Lord. But little hope remains for the Trio, and the rest of the Wizarding World, so everything they do must go as planned.

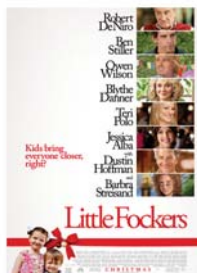
Rated PG-13 • Premieres 4/15/11



The King's Speech

Tells the story of the man who became King George VI, the father of Queen Elizabeth II. After his brother abdicates, George ('Bertie') reluctantly assumes the throne. Plagued by a dreaded stammer and considered unfit to be king, Bertie engages the help of an unorthodox speech therapist named Lionel Logue.

Rated R • Premieres 4/19/11



Little Fockers

It has taken 10 years, two little Fockers with wife Pam and countless hurdles for Greg to finally get "in" with his tightly wound father-in-law, Jack. Greg must prove to the skeptical Jack that he's fully capable as the man of the house. But with all the misunderstandings, spying and covert missions, will Greg pass Jack's final test?

Rated PG-13 • Premieres 4/5/11



Tron: Legacy

Sam Flynn, the tech-savvy 27-year-old son of Kevin Flynn, looks into his father's disappearance and finds himself pulled into the same world of fierce programs and gladiatorial games where his father has been living for 20 years.

Rated PG • Premieres 4/5/11



Jim Elliott (center) receives award from NTCA President, Sandy Vandevender (left) and NTCA CEO Shirley Bloomfield (right).

Elliott Receives Life Achievement Award

Please join all of us at Clear Creek Telephone & TeleVision in congratulating Jim G. Elliott for receiving the prestigious Life Achievement, Director Award from the National Telecommunications Cooperative Association (NTCA) at their recent annual meeting.

NTCA is the premier association representing more than 560 locally owned and controlled telecommunications cooperatives and commercial companies throughout rural and small-town America. Each year NTCA presents the Lifetime Achievement, Director Award to one director to honor a lifetime of service in rural telephony that best exemplifies the ideals of all rural telephone systems. Thank you, Jim, for your dedication and hard work for our members'.

The rest of the story...

It was 1975. There are Watergate convictions, the Vietnam War ends, Dorothy Hamill wins the U.S. Female figure skating championship, Cher divorces Sonny Bono, and Margaret Thatcher is elected leader of the British Conservative Party. The unemployment rate in the U.S. reaches 9.2% and recession is recognized by President Ford. In the Redland area of Oregon City, Oregon, a 69 year old telephone cooperative serving 1,850 members, struggles to make ends meet while striving to provide great customer service at the lowest rates possible. It's not an easy job; there is a pending lawsuit, an ongoing IRS audit, a union contract to negotiate and an

opening on the Board of Directors of Clear Creek Mutual Telephone Company. A young professional family man named Jim Elliott is asked by his wife's uncle to run for the open board position to help the cooperative meet its customer service goals. The rest, as is often said, is 'history.'

Jim Elliott did run for the open position and won – he said it was just to complete a 2-year term. But then there were twelve more elections each for 3-year terms. Satisfied members liked Jim's approachability and commitment on delivering the best customer service possible and kept electing him. Now serving in his 36th year as a director, his commitment is still to strive for quality of service, responsible management and reasonable rates for the members.

36 years, 350 Meetings, 930 Resolutions...

Over the last 36 years the cooperative has benefited greatly from Jim's dedication and commitment. Never shirking from responsibilities, he has selflessly served as an officer of the Board in 24 of his 36 years on the Board. We estimate that over his tenure Jim has attended nearly 350 board meetings involving over 1,000 hours of his time, not including the many, many hours spent reviewing board agenda material. He has presided over many of those meetings where over 930 resolutions have guided the cooperative's future. In addition he serves on the cooperative's Advisory Committee for the employee's Profit Sharing Trust.

Technology has changed rapidly during Jim's tenure on the Board; his background as an Electrical Engineer provided a sound basis for understanding the changes that telephony faced. With Jim's input and oversight, the telephone cooperative transitioned from a mechanical telephone switch to digital switching to today's soft switch technology.

Ever mindful of the member's needs, he encouraged diversification in the services provided and today the cooperative also provides broadband Internet service and cable television including digital, high-definition, and video on demand services.

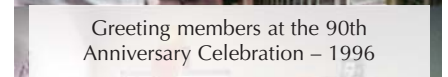
Jim's has faced numerous challenges through the years from regulatory changes such as divestiture to rapidly-changing technology. Through all the years, his focus has been to put the member first – provide the very best service possible, communicate truthfully and often with the members, and keep the rates reasonable. His commitment and dedication to the cooperative are exemplary.

A veteran of the U.S. Navy, Jim graduated from Oregon State University with a degree in Electrical Engineering and pursued a career in Application Management working for McGraw-Edison Power Systems and finally retiring from Cooper Power Systems.

Jim and his wife Lila have been married over 50 years and raised a family of four children.



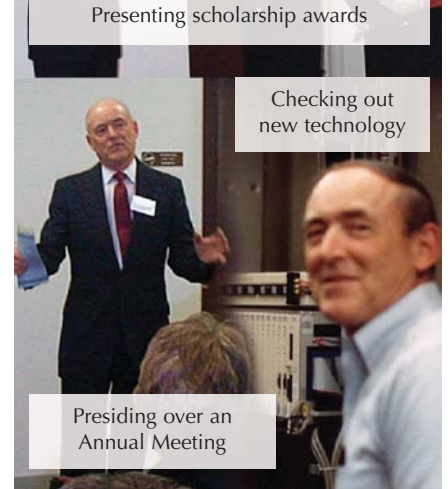
Observing a telephone switch upgrade in 1983



Greeting members at the 90th Anniversary Celebration – 1996



Presenting scholarship awards



Checking out new technology

Presiding over an Annual Meeting