

Clear Lines

Clear Creek Telephone & TeleVision Newsletter



How Are We Doing?

We're committed to monitoring the quality of the services that Clear Creek provides, as part of an ongoing improvement process. We would appreciate your feedback on our performance in our web-based customer satisfaction survey.

The survey is simple to complete; go to our website, www.ccmtc.com, and follow the survey link in the lower right corner to complete the survey; it should take less than five minutes. If you don't have access to a computer please call our Business Office at 503.631.2101 and we will be glad to send a printed copy of the survey or you can stop by and use the computer in our Business Office.

Complete our survey for a chance to win!

Win an Apple iPad!



Every customer who completes the customer satisfaction survey, with contact information, will be automatically entered in a drawing to be held on October 20, 2010.

One iPad will be given away. Must be a customer of Clear Creek Telephone & TeleVision and complete the Customer Satisfaction Survey to be eligible for the drawing. Odds of winning depend on the number of customers responding to the survey.



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Need Assistance?

Customer Service
(503) 631-2101

Repair Service
(503) 631-2345



Clear Creek
Telephone & TeleVision



Save Up To \$30 Each Month

Our most popular telephone package, the Choice 150, has proven to be a money and time saver for many Clear Creek customers. Combine local service, convenient features and long distance for a money saving package that will make your life easier!

Save up to \$30.00 off the regular cost!

- One residential phone line – clear, reliable, works when the power goes out.
- Unlimited free calls to the Portland Metro EAS Region
- Your choice of two great features (list includes Voice Mail and Caller ID)
 - 150 minutes of domestic long distance
 - ONLY \$32.12 per month*

Call 503.631.2101 to order.

*Price does not include \$6.50 subscriber line charge or normal applicable taxes, charges and fees

Email Notices Are a Hit!

Last year Clear Creek Telephone & TeleVision introduced Email Notices; a new, efficient and expedient means of communicating with our valued customers. Since that time, nearly half of our members have happily received occasional emails from Clear Creek and they are pleased with the service.

If you've not yet joined, please go to our website at www.ccmtc.com and click on the blue Clear Lines Newsletter sign-up box on our 'News' page. Your account details are used only for notifying you of your specific interests. We respect your privacy and will not share, sell, or trade your email address with anyone.

You can get your choice of any or all of the following notifications:

- **Clear Lines Newsletter** – We'll send an email notifying you that the newsletter is ready to be viewed electronically on our website and we'll stop sending it in the mail.
- **Latest News Updates** – If something newsworthy happens related to your services or features we'll let you know.
- **On Demand Movie Premiere** – Occasionally we'll send you information about big box office movies that are premiering on our popular On Demand service – be the first in your neighborhood to watch them!
- **Promotions & Special Offerings** – Every so often – we promise no more than once a month – we'll send you information about our latest promotion or special offer.
- **Service Affecting Updates** – We'll let you know about planned maintenance operations and/or details about outages.

\$25 CASH BACK OFFER
WHEN YOU ORDER STARZ®

The excitement never stops. Starz provides:

- Six channels of the hottest movies, biggest stars, and original series.
- Hundreds of movies to choose from each month.
- Commercial-free movies not seen on any other premium channel.
- Original Programming like "The Pillars of the Earth" — the epic event of the summer.

Starz is just \$7.50 per month with any digital package.
See <http://www.ccmtc.com/specials.cfm> for the info.

Save a Tree and Save Some Money



Clear Creek will give you a \$1.00 credit each month you are signed up for automatic bill pay and another \$2 each month when you sign up for paperless billing. This handy service allows you to use Visa, MasterCard, or your checking or savings accounts to pay your bill. No stamps, no envelopes and no hassle. Once you register for an online account, you can log on to view your account status, including current and past statements. To sign up for your online account, click the "Pay my bill online" link that you can find in the green colored box on most pages on our website, www.ccmtc.com. Go to the website now to start saving money and we'll send you an environmentally friendly, reusable grocery bag.



- Know who your children's online friends are and supervise their chat areas.
- Teach your children never to give out personal information to people they meet online such as in chat rooms or bulletin boards.
- Know who to contact if you believe your child is in danger. If you know of a child in immediate risk or danger, call law enforcement immediately. Please report instances of online child exploitation to the National Center For Missing and Exploited Children's Cyber Tipline.

The Internet is a powerful tool children can use to learn and connect with friends. Teaching them safe surfing practices while they are young can protect them throughout their lives. Children still need advice, guidance, and protection. Keep the lines of communication open and let your child know that you can be approached with any questions they may have about behaviors or problems encountered on the computer.

Protect Your Children Online

Back-to-school time is a perfect time to review Internet safety tips. Children present unique security risks when they use a computer — not only do you have to keep them safe, but you have to protect their data on your computer. By taking some simple steps from www.staysafeonline.org, you can dramatically reduce the threats.

- Keep your computer in a central and open location in your home and be aware of other computers your child may be using.
- Discuss and set guidelines/rules for computer use with your children. Post these rules by the computer as a reminder.
- Use the Internet with your children. Familiarize yourself with your children's online activities and maintain a dialogue with your child about what applications they are using.
- Implement parental control tools that are provided in some browsers and available for purchase as separate software packages, such as Clear Creek Telephone & TeleVision's SecureIT Plus service. Remember – no program is a substitute for parental supervision.
- Consider partitioning your computer into separate accounts. Most operating systems give you the option of creating a different user account for each user. If you're worried that your child may accidentally access, modify, and/or delete your files, you can give him/her a separate account and decrease the amount of access and number of privileges he/she has.



SecureIT Plus
Complete. Computer. Protection.

Stop Worrying About Internet Security!



We recognize the need to help customers protect their computers and control the sites their kids visit. We have partnered with Security Coverage to offer the only guaranteed computer protection service on the market, **SecureIT Plus**. The ultimate in computer security, SecureIT Plus includes the following:

- ✓ 24/7 technical support
- ✓ **Parental controls**
- ✓ Online Internet reporting
- ✓ Anti-virus protection
- ✓ Anti-spyware protection
- ✓ Microsoft patch updates
- ✓ Hands-free security updates
- ✓ Internet pop-up blocker
- ✓ Personal firewall protection
- ✓ Monthly summary reports
- ✓ Hard drive maintenance and file optimization

**Only
\$5.95/month**

**Order by
Sept. 30, 2010
and Activation
is FREE!**

**For more information visit our
web site at www.ccmtc.com
or call 503.631.2101**

What will **YOU** do with all your bundle savings?

Save **\$18⁹⁰/month**

The Value Bundle! Only \$94⁹⁹/mo.*

Telephone

Dependable, reliable telephone service with Free Caller ID Name & Number, Free Call Waiting ID and unlimited local and Portland EAS calling.

Television

Over 60 popular cable channels + all local channels.

Internet

Fast Internet at up to 1M download and upload.

Save **\$23⁰⁰/month**

The Essentials Bundle! Only \$147³²/mo.*

Telephone

Dependable, reliable telephone service with unlimited local and Portland EAS calling, our 500 minute package of nationwide long distance and your choice of four calling features.

Television

Over 150 channels + all local channels, music, Encore (7 channels), Interactive Guide, On Demand, and one premium channel suite of your choice: HBO (4 channels) or Cinemax (3 Channels) or Showtime/TMC (8 Channels).

Internet

Faster Internet at up to 8M download and 2M upload.

Call 503-631-2101 today for details.

*Savings based on special bundle pricing vs. a la carte pricing. Two-year agreement is required, price shown assumes subscription to Green credit discounts and does not include applicable taxes and surcharges. Some restrictions apply. Service not available in all areas.

On Demand New Releases



See more new release information on our web site at www.ccmtc.com in the television tab.



Letters to Juliet

An American girl on vacation in Italy finds an unanswered "letter to Juliet" — one of thousands left at the fictional lover's Verona courtyard — and goes on a quest to find the lovers referenced in the letter.

Premiers 9/14/10 • Rated PG



Marmaduke

A suburban family moves to a new neighborhood with their large yet lovable Great Dane, who has a tendency to wreak havoc in his own oblivious way.

Premiers 8/31/10 • Rated PG



Robin Hood

The story of an archer in the army of Richard Coeur de Lion who fights against the Norman invaders and becomes the legendary hero Robin Hood.

Premiers 9/21/10 • Rated PG-13

This product is printed
on recyclable materials



**See inside for a chance
to win an Apple iPad!**

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Telephone & Television

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