Elevate Amazon Alexa
Voice Command Guide

Before You Begin:

Pair your ELEVATE receiver and Amazon Alexa-enabled device like Echo, Echo Dot, or Amazon Tap.

Change the Channel

Try saying:

▸ "Alexa, tune to ABC"

▸ "Alexa, go to Channel 5"

▸ "Alexa, change the channel to CBS"

▸ "Watch Baseball"

Search and Display

Find something specific with commands like:

▸ "Alexa, find Tom Hanks movies."

▸ "Alexa, search for the Walking Dead."

▸ "Alexa, find Star Trek."

Search and Play

To play an available program or content, just say:

▸ "Alexa, watch Grey's Anatomy."

▸ "Alexa, play The Walking Dead."

Transport Controls

To play an available program or content, just say:

▸ "Alexa, pause."

▸ "Alexa, resume."

▸ "Alexa, play." *(when video is paused)*

▸ "Alexa, fast-forward 5 seconds."

▸ "Alexa, back."

▸ "Alexa, next"

▸ "Alexa, rewind 30 seconds"

Tip

Alexa is always getting better and smarter, and sometimes may over deliver. If Alexa doesn't give you what you want, simply hit the [last] button on your remote control.

Tip

More features coming soon. Contact your operator for most up to date
voice commands.

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GET HELP

Contact your operator for technical support or help with pairing your Set Top Box

For help with Amazon Alexa visit *www.amazon.com/alexasupport*

ELEVATE

Subscriber Requirements

For subscribers to use Alexa with their Elevate device, they must have the following:

- An Amazon account
- A working Alexa device—Echo, Echo Dot, or Tap device—linked to their Amazon account
- The Amazon Alexa app
- Wi-Fi connection with Internet access

Subscriber Set-Up

The following are instructions for your subscribers to set up Elevate Voice Control with Amazon Alexa. This assumes they already have a working Alexa device.

Step 1: Enable ELEVATE in the Alexa App on Your Smartphone

Note: If you don't have a smartphone, go to alexa.amazon.com to enable ELEVATE from a computer connected to your Wi-Fi network. Follow the steps on this page using your computer instead of smartphone.

a) Open the Alexa App on your mobile device.
b) Open the side menu by tapping the three bars on the upper left.
c) Tap **Music, Video, & Books**.
d) If not already logged in, you will first have to log in using your Amazon account credentials.
e) Tap **ELEVATE** from the Video section of the list.
f) Tap **ENABLE SKILL.**
   You will see a asking you to get a code from the Elevate menu. Leave this screen open and proceed to Step 2.

Step 2: Pair your Internet-Connected ELEVATE or STB with Amazon Alexa

a) On your Elevate device, use the remote control to navigate to **Settings**.
b) Navigate vertically through the list of cards to focus on **Amazon Alexa**. Press **OK** on the remote control.
c) Select **get code** and click **OK** on the remote. *Note: This code is only valid for one hour.*
d) Enter the code in the Alexa App on your smartphone and tap **Pair**.
e) When you see this message on your smartphone, "To continue, close this window to discover devices you can control with Alexa," tap **Done**. (Do *not* tap the "X" to close the Amazon Alexa app.)
f) Select the Elevate device you would like to control with Alexa and tap **CONTINUE**.
g) Select the Alexa device you want to use to control your Elevate device and tap **LINK DEVICES**.
   You will see a screen confirming that your Elevate device is linked to your Alexa device.

To pair additional Elevate STBs with Alexa, follow steps a – e in step 1 above, enabling Elevate on the Alexa App, then tap **Manage and Link Devices,** and follow the prompts.